

## Week 7: Utility Models

iili EMSE 6035: Marketing Analytics for Design Decisions

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## Week 7: Utility Models

1. Utility models
2. Exploring choice data
3. Linear \& discrete parameters

BREAK
4. Outside good
5. Team project utility models

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## Random utility model

The utility for alternative $j$ is

$$
\tilde{u}_{j}=v_{j}+\tilde{\varepsilon}_{j}
$$

$v_{j}=$ Things we observe (non-random variables)
$\tilde{\varepsilon}_{j}=$ Things we don't observe (random variable)
$\tilde{u}_{j}=v_{j}+\tilde{\varepsilon}_{j}$


## Practice Question 1

a) A random variable, $\tilde{x}$, has the PDF, $f_{\tilde{x}}(x)$. Write the equation to compute its total probability (hint: think area under the curve!). What is the answer to the equation?
b) A random variable, $\tilde{x}$, has a uniform distribution between the values 0 and 1 . Draw the probability density function (PDF) and Cumulative Density Function (CDF) of $\tilde{x}$.
c) The value of a random variable, $\tilde{x}$, is determined by rolling one fair, 6 -sided dice. Draw the PDF and CDF of $\tilde{x}$.

## Logit model: Assume that $\tilde{\varepsilon}_{j} \sim$ Gumbel Distribution

$\tilde{u}_{j}=v_{j}+\tilde{\varepsilon}_{j}$
Probability of choosing alternative $j$ :

## Practice Question 2

a) A consumer is making a choice between two bars of chocolate:

- Milk chocolate ( $m$ )
- Dark chocolate (d)

Assume that we know the observed utility of each bar to be $v_{m}=3$ and $v_{d}=4$. Using a logit model, compute the probabilities of choosing each bar: $P_{m}$ and $P_{d}$.
b) A third bar of chocolate is now added to the choice set. It is the exact same as the milk chocolate bar, but it has a slightly different wrapper (which has no effect on the consumer's utility). Now, $v_{m 1}=v_{m 2}=3$, and $v_{d}=4$. Based on the probabilities from question a), what would we expect the probabilities of choosing each bar to be? What probabilities does the logit model produce?
"Observed utility" $\left(v_{j}\right)$ is a weighted sum of attribute values

$$
v_{j}=\beta_{1} x_{j}^{\mathrm{A}}+\beta_{2} x_{j}^{\mathrm{B}}+\ldots
$$

Each $x_{j}$ is an observable attribute (price, etc.)

> We know $x_{j}^{\mathrm{A}}, x_{j}^{\mathrm{B}}, \ldots$,
> we want to estimate $\beta_{1}, \beta_{2}, \ldots$

## Notation Convention

## Continuous: $x_{j}$

Discrete: $\delta_{j}$

$$
u_{j}=\beta_{1} x_{j}^{\text {price }}+\ldots
$$

$u_{j}=\beta_{1} \delta_{j}^{\text {ford }}+\beta_{2} \delta_{j}^{\mathrm{gm}} \cdots$

```
#> price
#> 1 
```

```
#> brand brand_BMW brand_Ford brand_GM
#> 1 1 Ford 
```


## Practice Question 3

## Attribute Bar 1 Bar 2 Bar 3

| Price | $\$ 1.20$ | $\$ 1.50$ | $\$ 3.00$ |
| :--- | :--- | :--- | :--- |
| $\%$ Cacao | $10 \%$ | $60 \%$ | $80 \%$ |

a) Write out a model for the observed utility of each chocolate bar in the above set.
b) If the coefficient for the price attribute was -0.1 and the coefficient for \% Cacao attribute was 0.1, what is the difference in the observed utility between bars 3 and 1?
c) With the addition of the brand attribute, repeat part a.

| Attribute Bar 1 |  |  | Bar 2 Bar 3 |
| :--- | :--- | :--- | :--- |
| Price | $\$ 1.20$ | $\$ 1.50$ | $\$ 3.00$ |
| \% Cacao | $10 \%$ | $60 \%$ | $80 \%$ |
| Brand | Hershey Lindt | Ghirardelli |  |

## Your Turn

Let's say our utility function is:

$$
v_{j}=\beta_{1} x_{j}^{\text {price }}+\beta_{2} x_{j}^{\text {cacao }}+\beta_{3} \delta_{j}^{\text {hershey }}+\beta_{4} \delta_{j}^{\text {lindt }}
$$

And we estimate the following coefficients:

| Parameter Coefficient |  |
| :--- | :--- |
| $\beta_{1}$ | -0.1 |
| $\beta_{2}$ | 0.1 |
| $\beta_{3}$ | -2.0 |
| $\beta_{4}$ | -0.1 |

a) What are the expected probabilities of choosing each of these bars using a logit model?

| Attribute Bar 1 |  |  | Bar 2 Bar 3 |
| :--- | :--- | :--- | :--- |
| Price | $\$ 1.20$ | $\$ 1.50$ | $\$ 3.00$ |
| \% Cacao | $10 \%$ | $60 \%$ | $80 \%$ |
| Brand | Hershey | Lindt | Ghirardelli |

b) What price would Bar 2 have to be to get a 50\% market share?

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## Download the logitr-cars repo from GitHub

[日 emse-madd-gwu / logitr-cars
Public


## Exploring choice data

1. Open logitr-cars.Rproj
2. Open code/2.1-explore-data.R

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## Dummy-coded variables

## Dummy coding: 1 = "Yes", 0 = "No"

Data frame with one variable: price

```
data <- data.frame(price = c(10, 20, 30))
data
```

```
#> price
#> 1 10
#> 2 20
#> 3 30
```

Add dummy columns for each price "level"

```
library(fastDummies)
dummy_cols(data, "price")
```

| \#> | price price_10 | price_20 | price_30 |  |
| :--- | ---: | ---: | ---: | ---: |
| \#> | 10 | 1 | 0 | 0 |
| \#> 2 | 20 | 0 | 1 | 0 |
| \#> 3 | 30 | 0 | 0 | 1 |

Model price as continuous

## Model price as discrete

$$
v_{j}=\beta_{1} x^{\text {price }}
$$

```
```

model <- logitr(

```
```

model <- logitr(
data = data,
data = data,
choice = "choice",
choice = "choice",
obsID = "obsID",
obsID = "obsID",
pars = "price"
pars = "price"
)

```
```

)

```
```

```
model <- logitr(
    data = data,
    choice = "choice",
    obsID = "obsID",
    pars = c("price_20", "price_30")
)
```

Reference level: price=10

## Coef. <br> Interpretation

$\beta 1$
utility for price $=20$ relative to price $=10$
$\beta 2$
utility for price $=30$ relative to price $=10$

## Estimating utility models

1. Open logitr-cars.Rproj
2. Open code/3.1-model-mnl.R

## mnl_dummy

## mnl_linear

All dummy-code variables

```
pars = c(
    "price_20", "price_25",
    "fuelEconomy_25", "fuelEconomy_30",
    "accelTime_7", "accelTime_8",
    "powertrain_Electric")
```


## Reference Levels:

- Price: 15
- Fuel Economy: 20
- Accel. Time: 6
- Powertrain: "Gasoline"

All continuous (linear), except for powertrain_Electric

```
pars = c(
    'price', 'fuelEconomy', 'accelTime',
    'powertrain_Electric')
```


## Reference Levels:

- Powertrain: "Gasoline"


## Your Turn

1) Run the code chunk to read in the data. csv file in the "data" folder, which contains choice observations from chocolate bars with the following attributes:

| Attribute | Description |
| :--- | :--- |
| price | Price in \$ |
| percent_cacao | $\%$ Cacao (how "dark" the chocolate is) |
| crispy_rice | 0 or 1 for if the bar contains crispy rice |
| brand | "Hershey", "Lindt", or "Ghirardelli" |

2) Write code to estimate the following utility model (HINT: you may need to make some dummy-coded variables!):

$$
u_{j}=\beta_{1} x_{j}^{\text {price }}+\beta_{2} x_{j}^{\% \text { cacao }}+\beta_{3} \delta_{j}^{\text {crispy }}+\beta_{4} \delta_{j}^{\text {hershey }}+\beta_{5} \delta_{j}^{\text {lindt }}+\varepsilon_{j}
$$

3) Write code to plot the change in utility for the price attribute.

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Estimating utility models with an Outside Good

1. Open logitr-cars.Rproj
2. Open code/4.1-model-nochoice.R

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## Simulating choice data

Random choices
Choices according to assumed model

```
data <- cbc_choices(
    design = design,
    obsID = "obsID"
)
```



```
data <- cbc_choices(
    design = design,
    obsID = "obsID",
    priors = list(
        price = -0.7,
        fuelEconomy = 0.1,
        accelTime = -0.2,
        powertrain_Electric = -4.0
    )
)
```


## Estimate a choice model

$$
v_{j}=\beta_{1} x_{j}^{\mathrm{price}}+\beta_{2} x_{j}^{\text {fuelEconomy }}+\beta_{3} x_{j}^{\text {accelTime }}+\beta_{4} \delta_{j}^{\text {electric }}
$$

```
model <- logitr(
    data = data,
    outcome = "choice",
    obsID = "obsID",
    pars = c(
        "price", "fuelEconomy", "accelTime", "powertrain_Electric"
    )
)
```


## Your Turn

## As a team:

1. Go back to your code from last week where you created your choice questions.
2. Write out a utility model for your project.
3. Write code to simulate data according to your utility model - pick some fake parameter values.
4. Write code to estimate a model using your simulated data.
